

REGENT COLLEGE MANAGEMENT STRUCTURE

Teaching and Assessment Services
by Academic Assessors

Number of Hubs x c 250+ customers = Total Students Under Management (SUM)
For AY 2020/21 Q3:
18 Hubs x 250+ customers per hub = 4500+ Students Under Management (SUM)

HubX

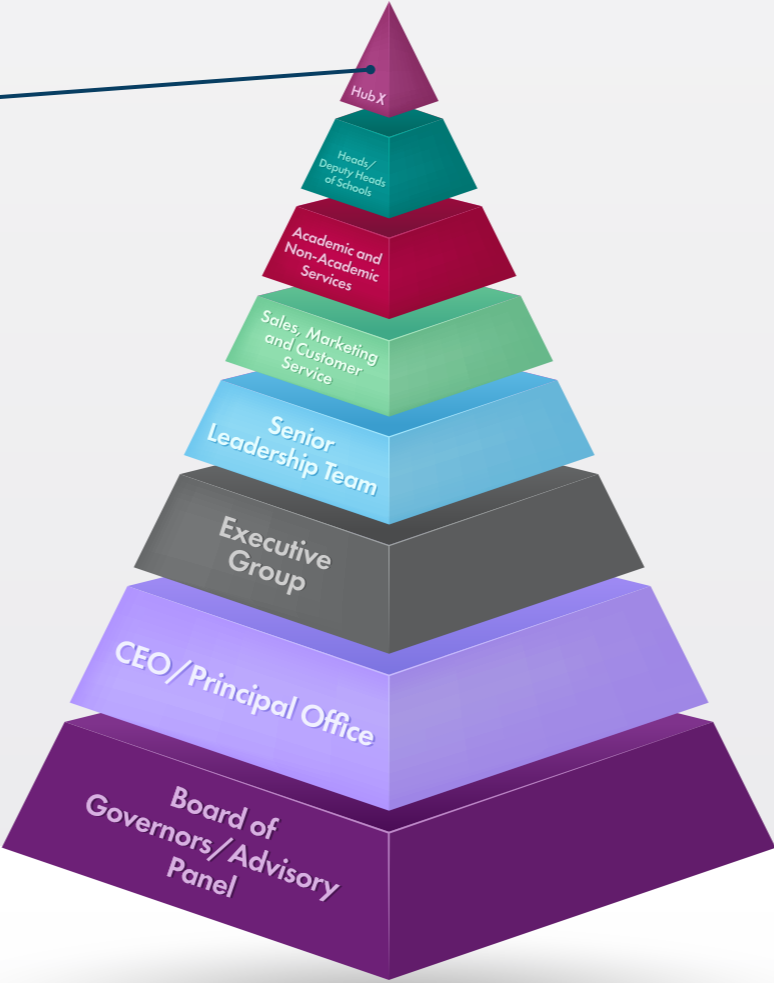
A team including Academic Support Officers (ASO), Student Support Officers (SSO), Student Finance Officers (SFO) & Admissions, Recruitment and Widening Access (ARWA) Officers lead and manage circa 250+ fee paying customers

Heads/Deputy Heads of Schools

School of Business and Enterprise
School of Allied Health
School of Computing & AI
School of Sixth Form / Independent School

Academic and Non-Academic Services

Academic Faculty
Academic Services
Professional Services and Registry
Finance and Treasury
Research, Publications and Enrichment
Legal
Human Resources
Estates
Technology



Sales, Marketing and Customer Service

ARWA
Marketing
ClickEnglish
Student Services
Student Representatives

Executive Group

Principal/CEO
Head of Professional Services and Registry
Head of Sales, Marketing and Customer Services
Academic Dean
Finance Director
Head of Academic Services
Head of Research, Publications and Enrichment
Head of Registry
Head of ARWA & Partnerships
Head of Compliance
Clerk to the Board of Governors

CEO/Principal Office

Chief Executive Officer (CEO)
Managing Director (MD)
CEO / Principal's Assistant
Executive Assistant to CEO / MD
Partnerships and Joint Ventures
CEO Office Associate
Enterprise Architect

Senior Leadership Team

In addition to the Executive Group:
Head of Legal
Head of Technology
Head of ClickEnglish
Head of Marketing
Registry Manager
Business Analyst

REGENT Education

The brand name is Regent College.
It has three higher education schools and one sixth form, with an independent school of 14-16.
Higher Education business is "ring fenced" and it is a regulated business. The regulator is Office for Students.
All other non-regulated businesses are set up via other legal structures.
REGENT has legal structures set up in India, Dubai and USA, along with UK as the HQ.

The most important element to focus at Regent is our customer. At the Hub level the Hub Management of 4 people needs to make sure a management style of management by forensic detail that means that the management team needs to know about every student's whereabouts.
At the bottom of the pyramid and whilst the pyramid is coming down the management and leadership team from a student perspective must deploy management style called management by exception.